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Applicant:

KLINGMAN, Edwin E.

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ABELSON, Ronald

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TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE

AGENTS

Mail Stop Group Art Unit 2666 Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 RECEIVED

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Technology Center 2600

CHANGE OF CORRESPONDENCE ADDRESS

Dear Sir:

Please change the Correspondence Address for the above-identified patent/patent application to:

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Date: August 22, 2003

Respectfully submitted,

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I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited on August 22, 2003 with the U.S. Postal Service as First Class Mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Arlington, VA 22313-1450.

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Date

Steve Elliott